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International Relations and Cooperation
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TECHNICAL INDICATOR DESCRIPTORS FOR
THE REVISED STRATEGIC PLAN

2015 – 2020

Department of International Relations and Cooperation (DIRCO)

PART

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**TECHNICAL INDICATOR DESCRIPTORS FOR
THE REVISED STRATEGIC PLAN 2015 – 2020**



PROGRAMME 1

Strategic Objectives	Short definition	Purpose / importance	Source / collection of data	Method of calculation	Data limitations	Type of strategic objective	Calculation type	Reporting cycle	New strategic objectives	Desired performance	Strategic objective responsibility
To implement effective Human Resource (HR) management to ensure that adequate and sufficient skilled resources are in place and that performance is monitored	HR management is crucial to the functioning of the department. Recruitment and performance management are important as part of the HR value chain	To have effective HR systems and processes in place enables the department to deliver on its mandate and to ensure appropriate skills set is in place	Process Owner: Corporate Management	N/A	None	Output	Cumulative	Annually	Revised strategic objective	Higher performance is desirable	Corporate Management
To provide an integrated Information and Communications Technology (ICT) system that enables delivery of the department's mandate	An integrated ICT system is a process of bringing together the component subsystems into one system and ensuring that the subsystems function together as a system. It is the process of linking together different computing systems and software applications, physically or functionally, to act as a coordinated whole	The importance of an integrated system is that it combines all related components of a business into one system for easier management and operations and that will enable the department to deliver on its mandate	Process Owner: Corporate Management	N/A	None	Output	Cumulative	Annually	Revised strategic objective	Higher performance is desirable	Corporate Management: ICT
Effective management of resources through sound administration and good governance	Sound administration and good governance systems are necessary to manage resources in an effective and efficient way	To promote good corporate governance, sound administration and practices. To provide strategic support, management and administration. To exercise oversight responsibility regarding financials, compliance and related internal controls. To promote good corporate governance and practices	Process Owner: Finance and Asset Management	N/A	None	Output	Cumulative	Annually	Revised strategic objective	Higher performance is desirable	Finance and Asset Management
Accredited training, research and institutionalised mediation capacity	The department has a particular need to prepare officials for foreign service deployment as well as the promotion of good practices through capacity development and knowledge management initiatives. Policy research is undertaken to ensure adequate advice is provided to principals	To provide training, research and mediation capacity for the department	Process Owner: Diplomatic Training, Research and Development (DTRD) Evaluation reports, attendance registers, submissions	N/A	None	Output	Cumulative	Annually	Revised strategic objective	Higher performance is desirable	DTRD

Strategic objectives	Short definition	Purpose / importance	Source / collection of data	Method of calculation	Data limitations	Type of strategic objective	Calculation type	Reporting cycle	New strategic objectives	Desired performance	Strategic objective responsibility
South Africa's political, economic and social relations strengthened and consolidated	<p>Bilateral diplomatic relations between South Africa and other countries are managed in various ways. These bilateral engagements are to advance issues of mutual interest</p> <p>The term High-Level Meeting is often employed to denote meetings of Deputy Foreign Minister, Minister and above. The content of these meetings could be the same and may coincide with state and official visits.</p>	<p>Structured bilateral mechanisms and high-level meetings are of the most importance and valuable foreign policy instruments for DIRCO to advance South African positions, coordinate activities towards a particular country and promote South Africa's key priorities as reflected in national policy documents. South Africa also utilise these engagements to discuss regional and global issues</p>	<p>Process Owner: Various bilateral desks and missions</p> <p>Approved and signed minutes of stakeholder meetings (interdepartmental meetings), briefing documents, outcomes submissions, joint communiqués, joint declarations, memoranda of understanding (MoUs) / agreements and statements released after the bilateral engagement</p>		<p>Officials are not party to all discussions by political principals. Reporting can also be compromised through a lack of cooperation from other national departments and other stakeholders that participate regarding areas of bilateral cooperation</p>		Cumulative	Annually	New strategic objective	<p>Higher performance is desired. However, it should be noted that any agreements or exchanges must be agreed to by both parties</p>	All bilateral branches
The Southern African Development Community's (SADC) political and economic integration strengthened	<p>Political cohesion and economic integration of SADC are the cornerstone to regional development, thereby contributing to increased regional cooperation for the betterment of the people of the region</p>	<p>Reflect the importance of SADC to South Africa's foreign policy, which seeks to strengthen cooperation with regional partners in pursuit of collective regional interests such as increased trade and investment. Political cohesion is aimed at advancing regional peace and security as pre-requisite conditions to bolster regional socio-economic development</p>	<p>Process Owner: Branch: Africa reports, submissions, decisions and statements released</p>		None		Non-cumulative	Annually	Revised	Higher performance is desirable	Branch: Global Governance and Continental Agenda

Sub-Programme 3.1: Global System of Governance											
Strategic objectives	Short definition	Purpose/ importance	Source / collection of data	Method of calculation	Data limitations	Type of strategic objective	Calculation type	Reporting cycle	New strategic objectives	Desired performance	Strategic objective responsibility
<p>To advocate for the reform and strengthening of the Global System of Governance and its effectiveness, fairness and equity, while defending multilateralism and international rule of law, in the advancement of peace, prosperity and social justice</p>	<p>South Africa's multilateral engagements are premised on the need to advance the priorities reflected in the National Development Plan (NDP) as well as the development Agenda of developing countries. A key aspect of this would be through the reform of the existing global governance architecture and international institutions with a view to improve their responsiveness to the needs of, and challenges faced by, developing states. In order to influence the global processes, South Africa must be represented at multilateral fora to engage, influence, negotiate and articulate its positions and ultimately to have these positions reflected in the outcomes of multilateral meetings and processes. The NDP stipulates that DIRCO must retain an influential space for South Africa in key multilateral institutions</p>	<p>For South Africa to promote its national interests in the multilateral system, it must actively participate in and influence negotiations on the outcomes of multilateral processes and meetings. The rationale for South Africa's involvement in and engagement of multilateral processes and meetings is therefore to advocate for a reformed rules-based global system, which is equitable as well as responsive to its needs in particular, and the needs of the developing countries in general</p>	<p>Process Owner: Branch: Global Governance and Continental Agenda reports, submissions, outcomes, decisions and statements delivered</p>		<p>South Africa is not in control of the outcomes of multilateral meetings and structures. Whether or not South Africa's national interests are reflected in these outcomes, depends on negotiated agreements and consensus reached</p>		Non-cumulative	Annually	Revised	Higher performance is desirable	Branch: Global Governance and Continental Agenda

<p>To consolidate the African Agenda</p>	<p>South Africa's African Agenda is about the advancement of peace and stability, entrenchment of democracy and good governance, and contributing to socio-economic development on the continent</p>	<p>This indicator reflects the centrality of Africa in South Africa's foreign policy engagement and the country's commitment to continue working towards a peaceful and prosperous Africa. This is done through engagements in the African Union (AU) structures and mechanisms in pursuance of the continent's integration agenda as the mandate of the AU is contained in the organisation's Constitutive Act</p>	<p>Process Owner: Branch: Global Governance and Continental Agenda reports, submissions, decisions and statements released</p>		<p>None</p>		<p>Non-cumulative</p>	<p>Annually</p>	<p>Revised</p>	<p>Higher performance is desirable</p>	<p>Branch: Global Governance and Continental Agenda</p>
<p>South-South relations strengthened and consolidated</p>	<p>Existing relations with countries of the South have become increasingly important considering, the inherent reconfiguration of the global political and economic landscape</p>	<p>South Africa, as a country of the South, will continue to strengthen relations with other developing countries to advance its national, regional and multilateral interests. The purpose of the indicator therefore is to demonstrate the extent to which South Africa seeks to leverage relations with countries of the South to pursue domestic imperatives, promote the African Agenda and contribute to a better world</p>	<p>Process Owner: Branches: Global Governance and Continental Agenda, and Asia and Middle East reports, submissions, decisions and statements released</p>		<p>None</p>		<p>Non-cumulative</p>	<p>Annually</p>	<p>Revised</p>	<p>Higher performance is desirable</p>	<p>Branches: Global Governance and Continental Agenda, and Asia and Middle East</p>
<p>To leverage relations with the North in advancement of national and continental priorities, as well as the interest of the South</p>	<p>Relations with countries of the North remain important and cannot be negated due to renewed emphasis to relations with emerging countries of the South. Complementarily, countries of the North continue to play an important role in advancement of South Africa's national priorities, the development agenda of developing countries inclusive of the African continent</p>	<p>Formations of the North are important international partners who continue to cooperate with South Africa in various areas of interest. The purpose of the indicator therefore is to demonstrate the extent to which South Africa seeks to leverage relations with countries of the North to pursue domestic imperatives, promote the African Agenda and contribute to a better world</p>	<p>Process Owner: Branch: Global Governance and Continental Agenda and Branch: Europe and Americas reports, submissions, decisions and statements released</p>				<p>Non-cumulative</p>	<p>Annually</p>	<p>Revised</p>	<p>Higher performance is desirable</p>	<p>Branch: Americas and Europe</p>

Sub-Programme: Public Diplomacy and State Protocol											
Strategic objectives	Short definition	Purpose / importance	Source / collection of data	Method of calculation	Data limitations	Type of strategic objective	Calculation type	Reporting cycle	New strategic objectives	Desired performance	Strategic objective responsibility
A better understanding and awareness of South Africa's foreign policy through targeted public diplomacy partnerships and platforms	<p>DIRCO utilises different platforms to conduct its public diplomacy with a view to promote and project South Africa's brand and image and communicate foreign policy positions to domestic and foreign audiences</p> <p>These platforms include media briefings, public participation programme (PPPs) events and opinion pieces to inform opinions and communicate foreign policy positions. Public Diplomacy services rendered to DIRCO comprise video and photography services as well as drafting speeches and communication strategies in response to requests received</p>	To promote a better understanding of South Africa's foreign policy and communicate it through professional public diplomacy services	<p>Process Owner: Strategic Communication and Media, Research, Analysis and Speech-writing</p> <p>Draft speeches and communication strategy documents</p>		None		Non-cumulative	Annually	New strategic objective	On target	Public Diplomacy
Professional State Protocol and Consular Services	South Africa as a member of the community of nations must adhere to the Vienna Convention and therefore the department should regulate engagements with the resident diplomatic community, and provide protocol advice and support to different spheres of government	To provide protocol support to principals during official state events and to effectively implement the Diplomatic Immunities and Privileges Act	<p>Process Owner: Protocol Ceremonial, Intergovernmental and Provincial Protocol. Protocol Ceremonial - Signed and approved schedule of events. International visits for provincial and local governments - Approved and signed schedule of international visits</p>		None		Non-cumulative	Annually	New strategic objective	Higher performance is desirable	State Protocol